

Harkcon Recognizes Several Coast Guard Training Support Services Employees for Their Recent Successes

Harkcon provides training analysis, design, development and implementation, including instructor-led and web-based training, drill and exercise development, and job aid and electronic performance support development services as part of the U. S. Coast Guard's TRACEN Training Support Services (TTSS) contract. Several of Harkcon's TTSS employees have recently been recognized for their great achievements.

Matthew Jackson (Advanced Distributed Learning Specialist at FORCECOM in DC) was recognized for his work on the development of a digital tool to be used by the Training Commands to evaluate the cost of training. The tool will assess the total cost of resident training as it currently exists, and provide cost models for alternative delivery methodologies (self-paced eLearning, facilitated online training, exportable training, structured on the job training, and electronic performance support systems). Additionally, Matthew worked with the Performance Training Center at Yorktown to redesign the Leased Housing Contracting Officer (LHCO) Self-Paced eLearning course and job aids, and created a summative evaluation to validate course materials. Matthew significantly increased interactivity, eliminating the existing one-way presentation model. His outstanding performance will result in a much more user-friendly course, hosted on the Coast Guard LMS and connected to the Coast Guard Training Management Tool.

Wendy Cohen (Instructional Systems Designer at TRACEN Yorktown) was recognized for her support of the Marine Safety Branch's Occupational Health program. Over the past year, Wendy created safety and industrial hygiene student guides, instructor guides and training aids for eight Marine Safety courses, representing more than 50 hours of instruction. In addition to her support of the Marine Safety Branch, Wendy provided expert technical assistance for the three-week Senior Bridge Management Course (SBMC) in both the developmental 'Beta phase' and the official 'Pilot phase.'

Holly Wiggins (Technical Trainer at the BM 'A' School, TRACEN Yorktown, VA) was recognized by the School Chief for her contribution to the Senior Bridge Management Course. He wrote, "In the last six months she has worked tirelessly with a passion and commitment I do not think we normally expect of people. Her desire to create, shape, and deliver the Senior Bridge Management Course is not only an illustration of her values, but it has set a tremendous example of our folks to follow. While she's been doing this, she's also kept up a full workload teaching advanced navigation to "A" School... She's always been capable and caring, but the last six months I've seen an effort beyond "just doing her job."

Chris Browning (Performance Analyst at ATC Mobile, AL) was recognized for his outstanding leadership as the Site Lead at the Aviation Training Center in Mobile, AL. Chris was newly hired in March and then became Site Lead and responsible for contractor support of the Performance Systems Branch in May. Chris was selected to lead the office, and three new hires, in a new direction with closer ties to the client. His communication with the Office Chief and the COR have kept the client happy. His leadership increased efficiency and effectiveness and the whole office is more professional and running more smoothly.

Jennifer Heisler (Technical Writer at MLE Academy in Charleston, SC) was commended by the MLE Academy Commanding Officer, for her update to the Performance Readiness Leadership Summit organization chart and one-page handout. Additionally, he recognized Jennifer for doing an overall great job for the MLEA. "We have been very impressed with her technical editing abilities. With every project, she consistently adds value and exceeds expectations. She displays a positive, can-do attitude and consistently adds tremendous value to both large and small projects. Most recently, she reformatted the layout, look, and appearance of the Maritime Law Enforcement Bulletin which is distributed Coast Guard-wide and overhauled the student handbook for our Maritime Enforcement 'A' School (much more functional). These are just two recent examples, out of many."

ABOUT HARKCON, INC.

Harkcon, Inc. provides a wide range of comprehensive organizational and workforce performance analysis and customized, innovative solutions in the public and private sectors. Focusing on analysis and solutions that improve worker, workplace, and organizational performance, Harkcon specializes in identifying the needs of a workforce and the appropriate organizational, leadership, and management interventions required to bring motivation and performance to unprecedented levels.

A veteran-owned small business founded in 2005 and based in McLean, Virginia, Harkcon was named *Diversity Business's* "Top Veteran Owned Business" for the fourth consecutive year (2013), made the *Inc. 500/5000* List for the fifth consecutive year (2014), and was recognized on *Virginia Business* and VA Chamber of Commerce's "Fantastic 50" list for the third consecutive year (2013).

For more information on Harkcon, Inc. and the services they provide, please visit www.harkcon.com.